



### Unit 3 Living in luxury

#### Practice

**1. PAIRS. Practice the conversation. Then switch roles.**

**A:** Hello. Palace Hotel. (1) May I help you with a reservation today?

**B:** Well, I'd like to (2) ask about room availability for December 2.

**A:** And that's for how many nights?

**B:** One.

**A:** And (3) this is for how many people?

**B:** Two.

**A:** Well, we have a (4) deluxe double room for \$215.

**B:** Does the hotel have (5) a fitness center?

**A:** Yes, it does. It's open from 6 a.m. to 10 p.m.

**B:** OK. (6) I'd like to make a reservation.

#### Substitute

**2. PAIRS. Use the substitutions in the box to create a new conversation. Practice the conversation. Then switch roles.**

*For example,*

**A:** Hello. Palace Hotel. How may I help you?

**B:** Well, I'd like to see if there's a room available for February 22nd.

Student A	Student B
(1) How may I help you	(2) see if there's a room available for February 22nd
(3) how many people will be staying	(5) a swimming pool
(4) garden view room for \$188	(6) Let's go ahead with the reservation.

#### Personalize

**3. PAIRS. Role-play the conversation. Use your own words for the underlined parts. Then switch roles.**