



### Segment 12 (Units 21–24)

#### *Boots by hand*

#### Previewing: Sound Off

Watch the video segment with the sound off and answer the questions below. You can guess if you're not sure.

1. Who are the people?
2. Where are they?
3. What special objects do you see in the video? What are they used for?
4. What do you think this show is about?

#### Gist Viewing: Sound On

Watch the video again, but with the sound on. Were your answers correct?

#### In-Depth Viewing

Read the statements below. Then watch the video segment again and circle T for *True* or F for *False*. Correct the false statements.

1. John Lobb in the video is the grandson of the founder of the company. T F
2. John Lobb, the founder, went to Australia during the Gold Rush. T F
3. At John Lobb Bootmakers, a customer's hand is measured. T F
4. The boots are made from a piece of plastic in the shape of the foot. T F
5. If a customer wants another pair of boots, he or she only has to call the company. T F