

Action B Hotels

Understand travel documents

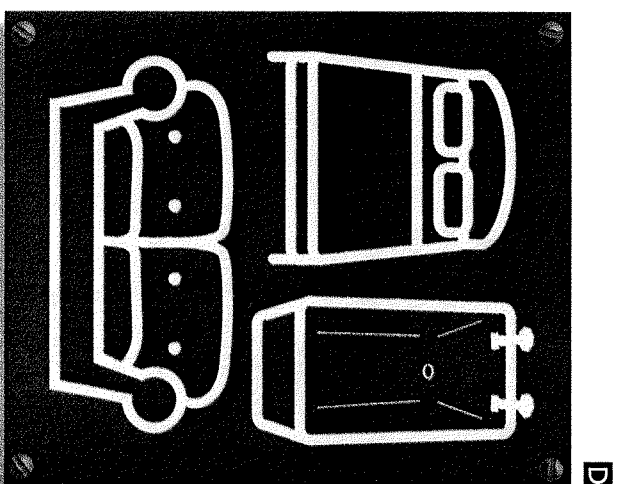
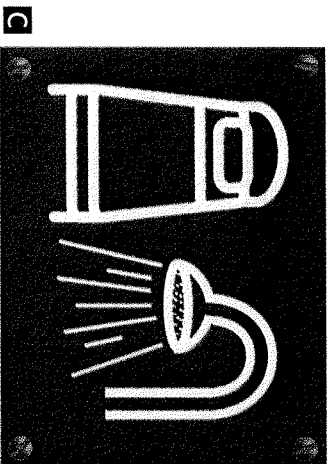
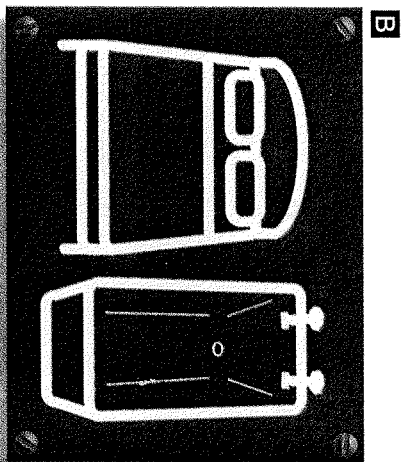
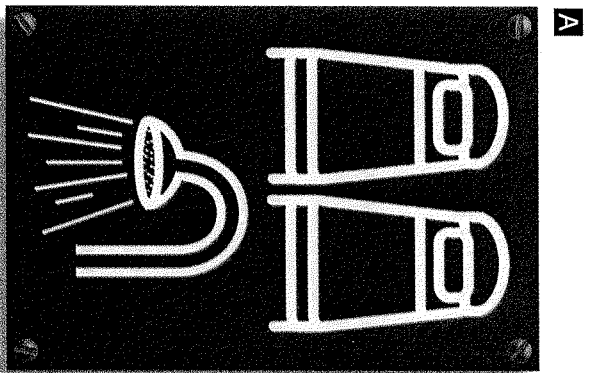
Vocabulary:

- hotel rooms
- hotel facilities
- types of payment

Vocabulary: hotel rooms

- 1 Look at this list of prices for rooms in an international hotel. Which types of room do the pictures show?

Suite \$350
◆
Double room or twin room
with bath \$220
with shower \$200
◆
Single room
with bath \$150
with shower \$140



Vocabulary: hotel facilities

- 2 Look at these hotel facilities. Find words to answer the questions below. Use a dictionary to help you.

bar restaurant night club sports club swimming pool
 squash court tennis court business centre laundry service
 satellite TV travel agency minibar room service

- a Where can you get some exercise?
- b Where can you get a drink?
- c Where can you have a meal?
- d How can you order food in your room?
- e Where can you send a fax?
- f Who do you call when your clothes are dirty?
- g How can you watch international television programmes?
- h Where can you buy a plane ticket?

3 Put these activities in the order they usually happen.



A

pay

Following our telephone conversation this morning, I'm writing to ...

B

confirm



C

reserve



leave

E

arrive

Reading travel documents

- 4 Look at the form and the pictures below.
- a Match each picture with a type of payment.
 b Who pays the bill if your company has a company account?

Personal details

Name: _____
 Address: _____
 Passport number: _____
 Company: _____

Payment details

- Cash Traveller's cheque
 Cheque Company account
 Credit card



A

B

C

D

5 Look at the documents below.

- a Find these words in the documents. What are they in your language?
 bill receipt discount tip service charge
- b Use the words to complete these sentences.
- At the bar sandwiches cost \$3.50, but in your room you pay a 10%
 - You have to pay your before you leave a hotel.
 - One bottle of wine costs \$5.00. If you buy six bottles there is a 10%, so you pay \$27.00.
 - A is the money you give for good service.
 - When you pay your bill, you receive a
- This shows how much you paid.

A

Grand Hotel

BILL

Mr G. Seal	Room 147
2/4/97	
Room	120.00
Discount 10%	12.00
To pay	108.00

B

RECEIPT FOR HIRING

JOURNEY: PICCADILLY TO PADDINGTON STATION
 DATE: APRIL 2ND 1997 FARE: £5.25
 SIGNATURE: D. T. JONES
 Thank you!

HOTEL ESMERELDA



LONDON

ROOM SERVICE MENU

Please note that there is a 10% service charge on all items served in your room.

SANDWICHES Chicken £3.50

GIVING TIPS IN BRITAIN

It is usual to give a 10% tip to taxi-drivers and waiters. If a hotel porter helps you with your bags, £1.00 is a good tip.

D

Discussion: tips

- 6 Look at D again. What do you think about giving tips? Who do you give them to? What is a good tip in your country?